# SUBPROCESSOR LIST

*Phinx, a product of Sojaru Corp LLP*

**Effective Date:** 12 November 2026
**Last Updated:** 12 November 2026

Phinx is a product of Sojaru Corp LLP ("Sojaru", "we", "us" or "our"), a limited liability partnership registered in India under the Limited Liability Partnership Act, 2008 (LLPIN ACR-3169, GSTIN 19AFSFS5111B1ZZ), with its registered office at 2nd Floor, Flat 2A, 3/97 Chittaranjan Colony, Jadavpur, Kolkata 700032, West Bengal, India.

This list names the third-party service providers ("subprocessors") that process personal data for Phinx, what they do and where they process it. It forms Annex 3 of our Data Processing Agreement. We will give customers at least 14 days' notice before adding or replacing a subprocessor that processes Customer Personal Data.

## 1. SUBPROCESSORS THAT MAY PROCESS YOUR END USERS' DATA

| Provider | Service | Data location |
|---|---|---|
| Amazon Web Services (Amazon Web Services India Private Limited) | Hosting, databases, file storage, backups and logs for the Services and for customer Builds | India |
| MSG91 (Walkover Web Solutions Private Limited) | Sending the emails and SMS that customers set up through Phinx, such as sign-in codes, receipts and notices | India |

### *Artificial intelligence*

For scans, fixes, chatbots and drafts, Phinx uses open-source AI models that Sojaru hosts itself, on systems it operates in India. No outside AI provider receives your code or your End Users' data.

### *Messaging providers you choose*

By default, Phinx sends your emails and SMS through MSG91, listed above. If you instead connect your own email (SMTP), SMS (such as Twilio) or WhatsApp (WhatsApp Cloud API) account to Phinx, messages to your End Users are sent through that account. Those providers are engaged by you, under your own contract with them, and are not Sojaru subprocessors. Phinx passes each message to the provider you have chosen and keeps a delivery log in India.

## 2. SUBPROCESSORS FOR PHINX'S OWN OPERATIONS

These providers process data about our own customers, not their End Users.

| Provider | Service | Data location |
|---|---|---|
| Amazon Web Services (Amazon Web Services India Private Limited) | Hosting the Phinx website and dashboard, and our account and billing records | India |

| Provider | Service | Data location |
|---|---|---|
| PhonePe | Payment gateway for Phinx subscription and service fees | India |
| Google Workspace (Google LLC) | Our business email, support email and the sign-in codes and notices that Phinx sends to its own customers | Google data centres in several countries |

## 3. CHANGES AND CONTACT

We update this list before a new subprocessor starts processing Customer Personal Data, and change the "Last Updated" date above. To receive notice of changes, or to object to a new subprocessor, write to privacy@sojaru.com.